

## +44 (0) 01449 761300

## **Bookings Confirmation, Cancellation and Quoting Policy**

Job Confirmations must be confirmed with a Purchase Order and/or Email. Once bookings are confirmed and if other jobs are turned down in favour of your booking, 100% cancellation will apply – less mileage charge.

If no other bookings are lost through cancellation if more than 48Hr notice is given - No Charge will apply.

Light & Heavy pencils can be held – But if the pencil is challenged by another production and they are in a position to confirm. 100% cancellation will apply if then cancelled after the job is confirmed – less mileage charge.

We will always do our best to accommodate all Productions as much as we can. Whatever the job is, the First job in the Diary always gets priority working from the 1st pencil Status.

Long Pencils are very difficult to accommodate currently due to how busy the industry is.

Quote Variations – These will always be added on Invoice, these can be from, Mileage variations, Overtime to Additional Equipment – We always do our best to quote as accurately as possible prior to the shoot day.

## Bickers of Coddenham Ltd t/as Bickers Action

Registered Office & Company Address: Ivy Farm Works, High Street, Coddenham, Suffolk, IP6 9QX, UK.

For more information, please contact us



+44 (0) 01449 761300