+44 (0) 01449 761300

Bookings Confirmation, Cancellation and Quoting Policy

Job Confirmations must be confirmed with a Purchase Order and/or Email.
Once bookings are confirmed and if other jobs are turned down in favour of your booking, 100% cancellation will apply – less mileage charge.

If Cancelled with less than 48hrs notice from 0800 – 100% charge will apply

Light & Heavy pencils can be held – But if the pencil is challenged by another production and they are in a position to confirm. 100% cancellation will apply if then cancelled after the job is confirmed – less mileage charge.

We will always do our best to accommodate all Productions as much as we can.
Whatever the job is, the First job in the Diary always gets priority working from the 1st pencil Status.

Long Pencils are very difficult to accommodate currently due to how busy the industry is.

Quote Variations – These will always be added on Invoice, these can be from, Mileage variations, Overtime to Additional Equipment – We always do our best to quote as accurately as possible prior to the shoot day.